ECO-PRINT SOLUTIONS, LLC.-RMA FORM
Complete and Fax to (513) 672-0344

Email: _____ Company Name: _____

Contact Name: _____ Fax Number: _____
Phone No.: _____ Account#: _____

ECO-PRINT SOLUTIONS, LLC. WILL HONOR REQUESTS FOR DEFECTIVE PRODUCT REPLACEMENTS/CREDIT FOR UP TO 6 MONTHS FROM ORIGINAL INVOICE DATE.

*All Non-Defective returns must be sent back in re-saleable condition
*No markings or stickers on cartridge box (Packaging as New)
*All returns must be sent back postage paid.
*Frieght will be credited for EPS errors.
*A 15% Restock fee will be assessed for all non-defective returns.
*RMA# only valid for 30 days after issue date.

*RMA# must be written on shipping box

******RMA# MUST BE ON SHIPPING BOX FOR WAREHOUSE TO RECOGNIZE RETURN******

SHIPMENT MUST HAVE RMA# FOR VALID CREDIT-NO CREDIT WITHOUT PROPERLY LABELED SHIPMENT

PLEASE CHECK ONE (1) OPTION: ☐ RETURN FOR CREDIT ☐ RETURN FOR REPLACEMENT

ECO-PRINT SOLUTIONS PART#	EPS INVOICE#	QUANTITY	DETAILED REASON FOR RETURN-LIST DEFECTS

THIS SECTION TO BE COMPLETED BY AN ECO-PRINT SOLUTIONS CUSTOMER SERVICE REP ONLY

DATE ISSUED: RMA#:

REPLACEMENTS SENT: DATE: ON ORDER #:

ARS TAG SENT ON:

TEL: (513) 731-3106 FAX: (513) 672-0344 EMAIL: info@ecoprintsolutions.com www.ecoprintsolutions.com

Prices are subject to change without notice. Not responsible for typographical errors. Brand names are used for descriptive purposes only and are the property of their respective owners. ECO-PRINT SOLUTIONS, LLC.